

Goodstead Returns

If for any reason your order does not meet your expectations you are welcome to return the goods to us for a full refund provided they are unworn, with all labels still attached and returned within 14 days of receiving your order.

Please complete this form and return it along with your unwanted item/s.

Name:.....

Order Number:

Telephone Number:

Email Address:

Item/s being returned:

Reason for return:

Would you like to exchange your item or be refunded?:

Please ensure all goods are returned well packaged to avoid damage in transit.

If you are returning footwear please ensure to cover the box in a protective layer and do not apply postage stickers or address labels directly onto the box.

Returns in damaged packaging will not be accepted.

For your protection we advise that you send all returns using a trackable and insured mail service. We cannot take responsibility for any returns lost in transit.

If you are returning goods outwith the UK please clearly mark the package as "RETURNED GOODS" to avoid paying custom charges. Any charges incurred by Goodstead will be the responsibility of the customer.

Send your returned items to:

Goodstead Returns
55 Bread Street
Edinburgh - UK
EH3 9AH